

# IT Governance

*How Top Performers  
Manage IT Decision Rights  
for Superior Results*

Peter Weill and  
Jeanne W Ross

HARVARD BUSINESS SCHOOL PRESS  
BOSTON, MASSACHUSETTS

HOCHSCHULE  
LIECHTENSTEIN

•  
Bibliothek

fc-

"

!

# Contents

<i>Preface and Acknowledgments</i>	vii
1. IT Governance Simultaneously Empowers and Controls	1
2. Five Key IT Decisions: Making IT a Strategic Asset	25
3. IT Governance Archetypes for Allocating Decision Rights	57
4. Mechanisms for Implementing IT Governance	85
5. What IT Governance Works Best	117
6. Linking Strategy, IT Governance, and Performance	147
7. Government <b>and</b> Not-for-Profit Organizations	185
8. Leadership Principles for IT Governance	215
<i>Appendix A: Research Sites</i>	237
<i>Appendix B: Measuring Governance Performance</i>	239
<i>Notes</i>	241
<i>Index</i>	255
<i>About the Authors</i>	265