

LEADING AND IMPLEMENTING BUSINESS CHANGE MANAGEMENT

Making change stick in the
contemporary organization

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CONTENTS

<i>List of figures</i>	<i>xi</i>
<i>List of tables</i>	<i>xiii</i>
<i>Preface</i>	<i>xv</i>
<i>Acknowledgements</i>	<i>xix</i>
1 The evolution of organizational change practices to Business Change Management	1
<i>The challenge of understanding and embracing change management</i>	1
<i>A codification of business practices aimed at an elusive organizational goal</i>	4
<i>The emergence of change management in response to the evolving needs of business change</i>	5
<i>An integrated model for effective change: Business Change Management</i>	9
2 Change risks and best practices in Business Change Management	12
<i>Unmanaged change risk leads to problems for change management initiatives</i>	13
<i>Ten common change risks (and issues)</i>	18
<i>Business Change Management best practices</i>	29
<i>Case Study – Applying best practices in Business Change Management: How Quintiles navigated the change process to implement a global performance management process</i>	42

3	Change leadership and management	55
	<i>The right leadership is essential to change initiatives</i>	55
	<i>Leadership is integral to engaging people in the change effort</i>	61
	<i>The Change Leadership Team (CLT)</i>	63
	<i>The importance of stakeholder management</i>	70
	<i>Change Levers: the “hot spots” for leadership in a change initiative</i>	71
4	Change resistance	81
	<i>Resistance is a high risk for change initiatives</i>	81
	<i>Indicators of resistance</i>	83
	<i>How resistance evolves on change initiatives</i>	84
	<i>Managing resistance risk</i>	87
	<i>Surfacing and countering resistance</i>	89
	<i>Addressing resistance at the organizational level</i>	93
	<i>Readiness: a critical aspect of surfacing change resistance</i>	96
	<i>Case Study – Addressing change resistance: Overcoming resistance at Easter Seals to embrace change and a new model for growth</i>	97
5	Creating and sustaining culture change	107
	<i>Organizational transformation depends on changing culture</i>	107
	<i>Change capability and culture</i>	115
	<i>Success factors for culture change</i>	116
	<i>Aligning culture to change in business direction</i>	119
	<i>Institutionalizing culture</i>	123
	<i>Case Study – Addressing culture change in alignment with strategic direction: How a consumer marketing company realigned its culture around a new direction for the healthcare marketplace and the emerging healthcare consumer</i>	129
	<i>Conclusion</i>	134
	Appendix A: Business Change Management (BCM) methodology description	137
	<i>BCM methodology description contents</i>	137
	<i>An overview of the methodology</i>	139
	<i>Phase 1: Create Change Platform</i>	146
	<i>Phase 2: Design Change</i>	159
	<i>Phase 3: Implement Change</i>	169
	<i>Phase 4: Institutionalize Change</i>	175

Appendix B: Business Change Management (BCM) methodology tools	182
<i>BCM methodology tools contents</i>	182
<i>An overview of the tool set</i>	183
<i>Methodology mapping to tools and deliverables</i>	184
<i>Phase 1: Create Change Platform task mappings</i>	184
<i>Phase 2: Design Change task mappings</i>	186
<i>Phase 3: Implement Change task mappings</i>	188
<i>Phase 4: Institutionalize Change task mappings</i>	190
<i>Business Change Management tools</i>	192
 Appendix C: Characteristics of business change approach evolutionary stages	 265
 <i>Bibliography</i>	 271
<i>Index</i>	273